Pinecrest Gardens
2020 COVID-19 Safety Protocols
Educational & Recreational Programming

Pinecrest Gardens programs will be following the CDC guidelines and suggested protocols to keep everyone safe. Safety and providing a low-risk environment is our number-one priority. This document is in compliance with Miami-Dade County and CDC guidelines.

Mission: Pinecrest Gardens strives to provide exceptional facilities, services and programs that enhance the quality of life for all residents through dedicated customer service, community engagement and enriching experiences.

PROGRAM PARTICIPANT AND PARENT INSTRUCTIONS:

Healthy Hygiene
Please do your part. It is important to take every day preventive actions to limit the spread of Covid-19. The CDC and Pinecrest Gardens recommends the following:

- Wash hands often with soap and water for at least 20 seconds. If soap and water are not readily available, use an alcohol-based hand sanitizer with at least 60% alcohol.
- Avoid touching your eyes, nose, and mouth with unwashed hands.
- Stay home if you are sick.
- Avoid close contact with people who are sick.
- Put distance between yourself and other people. This will be referred to as physical or social distancing.
- Cover your mouth and nose with a cloth face covering when around others.
- Remember to cover coughs and sneezes with a tissue or use the inside of your elbow. Used tissues should be thrown in the trash and hands washed immediately with soap and water for at least 20 seconds.
- Clean and disinfect frequently touched surfaces.

Face Coverings
All attendees must bring a face covering and wear it while not engaged in strenuous activities. The Village does not provide face coverings. Attendees must bring their own face covering. Attendees may not enter the facility without proper face covering. They are required for all activities indoor and outdoor, with the exception of strenuous play in outdoor areas while still practicing social distancing.
Cleaning and Disinfecting
The CDC states that cleaning with soap and water removes germs, dirt, and impurities from surfaces. It lowers the risk of spreading infection. Disinfecting kills germs on surfaces. By killing germs on a surface after cleaning, it can further lower the risk of spreading infection.

Employees will routinely clean, sanitize, and disinfect surfaces and objects that are frequently touched such as but not limited to doorknobs, light switches, countertops, tables, chairs, and any restroom toilet/sink handles and dryers that are not touchless. All rooms within the facility will be routinely cleaned, sanitized, and disinfected throughout the day.

Drop-off and Pick-up
The CDC recommends that the same parent or designated person should drop off and pick up the child every day. All drop off and pick up will be conducted outside in a curbside style and will have designated areas. The parent or designated person along with anyone who is not registered in the program must always remain in the vehicle. It is required that everyone inside the vehicle must have a face covering on during drop-off and pick-up procedures prior to the employee approaching your vehicle. Failure to comply with this safety protocol will result in the denial of program attendance, as we will not be able to safely administer the health screening.

- SUMMERCADEMY pick-up/drop-off location is at the Historic Entrance off 57th Ave.
- DISCOVERY LAB pick-up/drop-off at Main Entrance Building round-about.
- CORTADA ACADEMY programs pick-up/drop-off at Main Entrance Building round-about.

Parents not allowed inside of program facilities
If you wish to see the camp room set-up, please schedule a ZOOM meeting, or face -to-face appointment with the camp provider prior to camp commencing. Contact for individual program providers listed on final page of document.

Sign-In and Sign-Out Procedures
The parent or designated guardian of each participant will adhere to each program provider’s sign-in procedures during drop-off and sign-out procedures during pick-up to ensure the safety of all children. Sign-in and Sign out procedures will require the proof of identification. Parents can provide identification from the safety of their vehicle.

All Program Attendees will be checked for temperature upon arrival daily. All participants will be checked for temperature upon arrival daily and again before lunch. Should an attendee’s temperature be above 100.4 degrees F, that attendee will not be allowed to enter camp that day. If the temperature is believed to be a misreading, please park in designated area and wait for staff to re-administer temperature scan after 10-15 minutes.
Health Screenings
All Village employees, programming staff and children will go through a series of daily health screenings upon arrival. The health screenings will be conducted safely and respectfully, and in accordance with any applicable privacy laws and regulations while following CDC guidelines.

All Village employees, programming staff and children will be screened for COVID-19 signs and symptoms, other illness or injury upon arrival. Anyone that may appear to have symptoms of a contagious disease, illness, or injury that might require medical attention will be denied entry to the camp and facility. Please understand that this is for the safety of everyone and remember to stay home if you are sick.

Daily Pre-screening Questions:

- Has your child had a fever of 100.4 F or greater, cough, shortness of breath, diarrhea, fatigue, headache, muscle aches, nausea, loss of taste or smell, sore throat, vomiting, etc. within the past two weeks?
- Has anyone in your immediate family had a fever of 100.4 F or greater, cough, shortness of breath, diarrhea, fatigue, headache, muscle aches, nausea, loss of taste or smell, sore throat, vomiting, etc. within the past two weeks?
- Has your child or anyone in your immediate family travelled nationally or internationally within the past two weeks?
- Has your child or anyone in your immediate family been in close contact with a person who has been diagnosed with, tested positive for, or quarantined as a result of COVID-19?

If any of the above questions are answered “yes”, parent must provide clearance from a primary care physician indicating that the participant can participate in programming.

Pinecrest Gardens Staff and Program Providers will do their best to keep all attendees and staff safe. If a participant repeatedly violates safety protocols, the camp providers or Pinecrest Gardens has the right to expel or send a participant home should they not follow rules.

Social Distancing
All attendees will maintain social distancing of minimum 6-feet at all times including during strenuous play. Program providers will have room set-ups that allow for proper social distancing. Attendees will be required to use their same stations or seating arrangement each day. Please contact program providers for more detail on their individual room set ups.
Food Service, Snacks and Water Bottles
The CDC recommends that all employees and children bring their own meals and food service items (utensils, dishes). Disposable items are preferred. Sharing of foods and utensils are prohibited.

Please pack a nutritious and non-perishable lunch, drinks and snacks for your child, should they need. Staff will not refrigerate or microwave any foods.

It is important that all employees and children stay hydrated. Please be sure to send your child to programs with a closed top water bottle, preferably with first and last name written on it. Village facilities have bottle refill stations to refill the water bottle throughout the day.

Small Groups and Keeping Them Together (Cohort)
Per the CDC, small groups of children that stay together all day, each day, while physical distancing and do not share objects is considered best practice and the lowest risk of spread. The Village of Pinecrest is committed to having groups no larger than designated capacity for respective program space. Children will remain with the same employee(s) for the duration of the day without mixing with other groups. Each group will have their own assigned room in which they will conduct most of their day-to-day activities to minimize the possibility for cross contamination and prioritize outdoor activities, weather permitting.

Refund Policy
Refunds, less any non-refundable fees, are made only when Pinecrest Gardens receives written notice of cancellation before the first day of the scheduled program. Refunds are not given the day the program begins or thereafter. No refunds will be provided for any reason once the program begins. Cancellations made by the Pinecrest Gardens will be fully refunded. Any dispute for a payment refund with your credit card merchant may result in expulsion from all future Village programs.

When Someone Gets Sick
Employees and children should not come to programs if they are sick. In addition, if a participant has been exposed to someone with symptoms or confirmed case of COVID-19, or test positive for COVID-19, the camper should not come to camp. Parents should notify camp provider immediately if this happens.

Pinecrest Gardens will provide an isolation room or space for any employee and/or program participant who may have a temperature above 100.4 degrees F, feels sick at any point, or displays symptoms of illness while at camp. Participants will be isolated with adult supervision. Parent or designated
guardian will be notified immediately to pick-up child to safely transport child home or to a healthcare facility.

Pinecrest Gardens is open to the public
Please note that the park facilities are open to the public. All guests entering Pinecrest Gardens must be wearing masks and observing social distancing rules. Park patrons will not have access to camp spaces or rooms. Mixing of general public and program participants will not be permitted.

CAMP STAFF EXPECTATIONS:

- Programming staff will maintain and enforce social distancing and wear a face covering at all times.
- Programming Staff will coordinate the drop-off and pick-up of participants outside curbside style using radios or cellphones to communicate with one another.
- Programming staff will handle the sign-in and sign-out procedures for participants.
- Programming staff will perform the health screenings and record information properly.
- Program providers will set up ZOOM meetings for parents with questions prior to programs.
- Program providers staff will oversee regular hand washing and restroom use. Providers must have hand sanitizer available at all times.
- Programming staff will ensure all campers remain with their designated small groups at all times (cohort).
- Programming Camp staff will be responsible for safely isolating any camper who may have a temperature above 100.4 degrees F, feels sick at any point, or displays symptoms of COVID-19 while at camp. Providers will notify parent or designated guardian immediately to pick up child to safely transport child home or to a healthcare facility.
- Programming staff will clean camp rooms and restroom facilities should be left in the same condition as they were found. All rooms and equipment will be cleaned and disinfected throughout the day. At the end of each day, each room will be swept, trash picked up, and everything cleaned and disinfected.
- Pinecrest Gardens staff will perform deep cleanings at the end of each day, and periodically upon request or as needed.
- For life threatening incidents/emergencies call 911 immediately. If an accident, incident or injury occurs, an incident report must be submitted to the Village of Pinecrest on the same day.
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